

THE COST OF DIGITAL KEYS

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WHAT IS A DIGITAL KEY?

A digital key is an electronic identifier that allows you to access government online services.

- ★ Belgian electronic identity card (eID) and eID card reader. We recommend this method because it is the most secure.
- ★ itsme.
- ★ Security code via a local registration office.

WHAT IS THE PROCEDURE TO OBTAIN A DIGITAL KEY IF YOU DO NOT HAVE A CHIP-ENABLED IDENTITY CARD?

- ★ Go in person to a local registration office (all municipalities in the Brussels-Capital Region except Anderlecht, Berchem-Sainte-Agathe, Molenbeek, and Forest), bringing a European national identity card or an international passport.
- ★ The local registration office registers and validates the profile (note: a personal email address is required).
- ★ The person receives a personal activation code on paper as well as an activation link by email.
- ★ Once the digital key is activated using the link and the activation code, the person can access the Administration's online services using their username, password, and digital key.
- ★ This digital key remains valid for 14 days.

ALL APPLICANTS MUST GO THROUGH ONE OF THE LOCAL REGISTRATION OFFICES LISTED BELOW.

SUMMARY OF LOCAL REGISTRATION OFFICES FOR THE 19 MUNICIPALITIES OF THE BRUSSELS-CAPITAL REGION:

4 municipalities do not provide them (Anderlecht, Berchem-Sainte-Agathe, Molenbeek, and Forest). Residents of these municipalities must go to Uccle (€10) or Schaerbeek (€25 for non-residents of Schaerbeek).

9 municipalities provide digital keys free of charge to their residents: Brussels, Etterbeek, Evere, Ganshoren, Jette, Koekelberg, Saint-Gilles, Saint-Josse-ten-Noode, Woluwe-Saint-Lambert.

4 municipalities provide digital keys for a fee only to their residents, with variable prices (between €5 and €26): Auderghem (€5), Ixelles (€5), Woluwe-Saint-Pierre (€10.10), and Watermael-Boitsfort (€26).

1 municipality (Uccle) provides digital keys for a fee to everyone (residents and non-residents alike) at a price of €10.

1 municipality (Schaerbeek) has a hybrid system: free for holders of an orange card; paid (€10) for holders of a protocol card; and paid (€25) for non-residents of Schaerbeek.

<p>Anderlecht Do not provide a digital key</p>	<p>Koekelberg Free For citizens of Koekelberg</p>
<p>Auderghem €5 For citizens of Auderghem</p>	<p>Molenbeek Do not provide a digital key</p>
<p>Berchem-Sainte-Agathe Do not provide a digital key</p>	<p>Saint-Gilles Free For citizens of Saint-Gilles</p>
<p>Ville de Bruxelles Free For citizens of Bruxelles</p>	<p>Saint-Josse-ten-Noode Free For citizens of Saint-Josse</p>
<p>Etterbeek Free For citizens of Etterbeek</p>	<p>Schaerbeek Free / Certificate of Registration (= orange card) €10 / Schaerbeek resident (e.g. protocol card without a chip) €25 / Non-resident of Schaerbeek</p>
<p>Evere Free For citizens of Evere</p>	<p>Uccle €10 For everybody</p>
<p>Forest Do not provide a digital key</p>	<p>Watermael-Boitsfort €26 For citizens of Watermael-Boitsfort</p>
<p>Ganshoren Free For citizens of Ganshoren</p>	<p>Woluwe-Saint-Lambert Free For citizens of Woluwe-Saint-Lambert</p>
<p>Ixelles €5 For citizens of Ixelles</p>	<p>Woluwe-Saint-Pierre €10,10 For citizens of Woluwe-Saint-Pierre</p>
<p>Jette Free For citizens of Jette</p>	